

## Board of Directors (Public)

### Item 3.1

**Subject:** Quality Strategy 2017-2020  
**Date of meeting:** 31<sup>st</sup> January 2017  
**Prepared by:** Joan Matthews Deputy Director of Nursing & Quality  
**Presented by:** Susan Pemberton Director of Nursing & Quality

BAF Ref	Impact on BAF
1.1 1.2 1.4	None

### 1. Executive Summary

The purpose of this paper is to present the Quality Strategy 2017 – 2020 for the Trust incorporating the key Quality improvement targets identified by the three Triumvirates, corporate teams and community services. This strategy is a refreshed version of the previous Quality and Safety Strategy 2014.

### 2.0 Background

The development of the Quality Strategy commenced in June 2016. The Director of Nursing and Quality, with the Medical Director, developed the strategy with the involvement, engagement and support from the Triumvirates. Consultation on the strategy content with all staff which included AHP, medical, nursing, corporate and all departmental staff across the Trust has been undertaken.

Regular meetings have taken place to identify the targets and timeframes for the quality improvements required to progress the identified quality indicators included in the document which include:

- Keeping patients safe from harm
- Further developing an open culture
- Reducing infection
- Monitoring safe staffing in our clinical areas
- Improving our FFT responses
- Further developing the learning and sharing of information

### 3.0 Summary

The Trust has refreshed the previous Quality and Safety Strategy of 2014, and replaced this with its Quality Strategy 2017-2020. The document describes the Trusts vision in further enhancing its focus on keeping patients and staff safe in a supportive and open culture of reporting and escalation of concerns. The Triumvirates and all staff involved in the

development of this strategy have had the opportunity to develop their divisional and departmental quality indicators, which the Board of Directors will receive an update on progress annually with the first update being presented in January 2018.

#### **4.0 Recommendations**

- Approve the Quality Strategy 2017-2020
- Receive an annual update of progress January 2018.